

TASMANIAN COMMUNITY SERVICES INDUSTRY PLAN 2021 - 2031

Workforce Coordination Project



Resource Library

**Supporting training and development skills in the
Community Services Industry.**



The Workforce Coordination project is part of the Local People in Local Jobs initiative, supported by the Tasmanian Government through the Department of State Growth. The project is delivered in partnership with TasCOSS on behalf of the social services sector peak bodies and the Tasmanian peak bodies of ACCPA (now Ageing Australia), NDS, ECA Tasmania Branch (contracted to Lady Gowrie Tasmania).

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Introduction

The resources in this library have been collated from a number of reliable sources recognised by the industry and more broadly. They represent a broad range of topics aimed at supporting the industry as it grows. Most links below will go directly to a home page, where you can explore the range of information available.

Information has intentionally been kept broad, as the training and development space changes quickly, and specific information can easily become outdated. In providing broad advice, this document gives organisations the opportunity to explore available options and decide on which best suits their needs at any given point in time.

At the time of creation, listed resources were free to access and met industry expectations.

Disclaimer: The Workforce Coordination Project takes no responsibility for the currency or accuracy of information available on third party websites.

The Resource Library

Career Advisors Information

- [Work with Purpose](#)

Career Pathways and Job Roles

- [Career Pathways and Job Roles – Aged and Community Care Providers Association \(ACCPA\) Workforce Hub](#)
- [Career Pathways - Australian Community Workers Association \(ACWA\)](#)
- [Early childhood workforce - Department of Education, Australian Government](#)
- [Is this the career for you? – Education and Youth Services Advisory Committee \(EYSAC\) Workforce](#)
- [Self-Assessment Tool for Potential Workers – National Disability Insurance Scheme \(NDIS\) Workforce Capability](#)
- [What does a career in the disability sector look like? – National Disability Services \(NDS\)](#)
- [Workforce Coordination Project – Tasmanian Council of Social Services \(TasCOSS\)](#)
- [Work with Purpose](#)

Changing Careers and Career Pathways

- [Career pathways for students - Department for Education, Children and Young People](#)
- [Job Jumpstart – Australian Government](#)
- [Tools for Older Job Seekers and Employers – Work45+](#)
- [What's Next – Australian Government](#)
- [Work with Purpose](#)

Coaching and Workplace Mentors

- [15 expert tips for first-time mentors - Together](#)
- [The Power Of Mentorship: How Mentors Can Help Employees Grow And Succeed - Forbes](#)
- [What is Coaching in the Workplace and Why is it Important? – Positive Psychology](#)
- [What's the Right Way to Find a Mentor? – Harvard Business Review](#)
- [Workplace Coaching: Empowering Employees - SafetyCulture](#)

Cultural Awareness and Inclusion

- [Centre for Indigenous Training](#)
- [Cultural Awareness Training - Migrant Resource Centre Tasmania](#)
- [Cultural Competency Training - Tasmanian Aboriginal Centre](#)
- [Culturally responsive pedagogy – an online training resource](#)
- [Developing Cultural Competence – Free Webinars – Queensland Government](#)
- [Inclusion Program - SBS](#)
- [Increasing cultural awareness and knowledge in Australia - Centre for Indigenous Training](#)
- [Multicultural Council of Tasmania \(MCOT\)](#)
- [Pride Inclusion Programs](#)
- [Professional Learning and Training – Working It Out](#)
- [TAZREACH cultural awareness training - Tasmanian Department of Health](#)

Digital Skills, Artificial Intelligence (AI) and Cyber Safety

- [A free online introduction to artificial intelligence for non-experts – Elements of AI](#)
- [AI For Good Lab – Research - Microsoft](#)
- [Community education and training - eSafety Commissioner](#)
- [Closing the digital divide – Good Things Foundation](#)
- [Computing and technology programs - Libraries Tasmania](#)

Employability Skills, Literacy, Numeracy

- [Industry-Based Literacy & Numeracy Quizzes - Australian Apprenticeships](#)
- [LinkedIn Learning: Online Courses for Creative, Technology, Business Skills](#)
- [Skills for Education and Employment \(SEE\) Program – Australian Government, Department of Employment and Workplace Relations](#)
- [The Workplace Literacy Project – National Disability Services \(NDS\)](#)

English Language Courses

- [Adult Migrant English Program – Australian Government, Department of Home Affairs](#)
- [English language courses - University of Tasmania](#)
- [English Language Services - TasTAFE](#)
- [Learn English – Study Tasmania](#)

Industrial Support

- [Employment Relations – Aged and Community Care Providers Association \(ACCPA\)](#)
- [Fair Work Commission - Australia's national workplace relations tribunal](#)
- [Fair Work Ombudsman](#)
- [Workplace Relations – Australian Government, Department of Employment and Workplace Relations](#)

Leadership, Governance and Board Programs

- [Australian Institute Company Directors \(AICD\)](#)
- [Events & Training – Tasmanian Council of Social Services \(TasCOSS\)](#)
- [Game changers in Governance – University of Tasmania](#)
- [Institute of Community Directors Australia \(ICDA\)](#)
- [Leadership Programs – Aged and Community Care Providers Association \(ACCPA\)](#)
- [MCOT Programs - Multicultural Council of Tasmania](#)
- [Quality Area 7: Governance and leadership – Australian Children’s Education and Care Quality Authority \(ACECQA\)](#)

Peak Bodies

- [Aged & Community Care Providers Association \(ACCPA\)](#)
- [Early Childhood Australia - A voice for young children](#)
- [HumanAbility](#)
- [Human Services Skills Organisation \(HSSO\) - Archived Web site](#)
- [National Disability Services \(NDS\)](#)
- [Tasmanian Council of Social Services \(TasCOSS\)](#)

Quality Frameworks and Authorities

- [Australian and New Zealand Standard Classification of Occupations \(ANZSCO\) – Australian Bureau of Statistics \(ABS\)](#)
- [Australian Children's Education and Care Quality Authority \(ACECQA\)](#)
- [Australian Qualifications Framework \(AQF\)](#)
- [Australian Skills Quality Authority \(ASQA\) – Australian Government](#)
- [The Australian Council on Healthcare Standards \(ACHS\)](#)
- [Updating ANZSCO - Australian Bureau of Statistics](#)

Registered Training Organisations (RTOs) and Vocational Education and Training (VET) Information

- [About RTOs | Registered Training Organisations - Training.com.au](#)
- [Registered Training Organisations – Australian Government, Australian Apprenticeships](#)
- [Skills Tasmania – Tasmanian Government, Department of State Growth](#)
- [training.gov.au – Australian Government](#)
- [Vocational Education and Training \(VET\) – Australian Government, Study Australia](#)
- [Vocational education and training courses – Australian Government, myGov](#)
- [Vocational education and training \(VET\) - myfuture](#)

Reports, Research and Backgrounding

- [2023 Aged care provider workforce survey: summary report - Analysis and Policy Observatory \(APO\)](#)
- [A Stronger, More Diverse and Independent Community Sector Issues Paper – Australian Government, Department of Social Services](#)
- [Aged Care Quality and Safety – Australian Government, Royal Commissions](#)
- [ATDC Workforce Survey 2023 - Report & Presentation – Alcohol, Tobacco and other Drugs Council Tasmania \(ATDC\)](#)
- [Australian Universities accord – final report.](#)
- [Australia's Social and Community Services Workforce: Characterisation, Classification and Value – Australian Services Union \(ASU\)](#)
- [Australian Qualifications Framework Review – Australian Government, Department of Education](#)
- [Building a more responsive and supportive workforce – Australian Government, NDIS Review](#)

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- [Commission of Inquiry into the Tasmanian Government's Response to Child Sexual Abuse in Institutional Settings – Tasmanian Government](#)
 - [Community and disability services insights – Health Employees Superannuation Trust Australia \(HESTA\)](#)
 - [Community of Practice Plan – ACT Government, Department of Education](#)
 - [Community Services in Australia - Market Size, Industry Analysis, Trends and Forecasts \(2024-2029\) - IBISWorld](#)
 - [Community Services Industry Plan 2021-2031 – Tasmanian Government, Department of Premier and Cabinet](#)
 - [Early childhood workforce - Department of Education, Australian Government](#)
 - [Engaging more employers in nationally recognised training to develop their workforce – National Centre for Vocational Education Research \(NCVER\)](#)
 - [Industry Analysis: Health Care and Social Assistance – Australian Government, National Skills Commission](#)
 - [Introducing Competition and Informed User Choice into Human Services: Identifying Sectors for Reform – Productivity Commission Study Report – Australian Government](#)
 - [Jobs and Skills Australia](#)
 - [Jobs and Skills Councils – Australian Government, Department of Employment and Workplace Relations](#)
 - [Jobs Tasmania Strategic Plan 2021-2024 – Tasmanian Government, Department of State Growth](#)
 - [Lived Experience Workforce Guidelines – Australian Government, National Mental Health Commission](#)
 - [Mandatory Work Placement Guide - Human Services Skills Organisation \(HSSO\)](#)
 - [Microcredentials Pilot in Higher Education – Australian Government, Department of Education](#)
 - [National Care and Support Economy Strategy, Building a capable, skilled and sufficiently large workforce - Australian Government, Department of the Prime Minister and Cabinet](#)
 - [Draft Strategy for the Care and Support Economy Draft – Australian Government, Department of the Prime Minister and Cabinet](#)
 - [National Skills Agreement – Australian Government, Department of Employment and Workplace Relations](#)
 - [National skills strategies – Australian Government, Department of Employment and Workplace Relations](#)
 - [NDS State of the Disability Sector Report – National Disability Services \(NDS\)](#)
 - [Occupation and Industry Profiles – Australian Government, Jobs and Skills Australia](#)

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- [Peer Workforce Development Strategy – Mental Health Council of Tasmania \(MHCT\)](#)
 - [Rebuilding Employment Services – Parliament of Australia](#)
 - [Regional Australia Institute](#)
 - [Regional Jobs 2022: The Big Skills Challenge - Regional Australia Institute](#)
 - [Report on Government Services 2024 – Community Services \(part F\) – Australian Government, Productivity Commission](#)
 - [Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability](#)
 - [Snapshot of Training_Needs - September_2024 – Tasmanian Government, Skills Tasmania](#)
 - [Tasmanian Skilled Occupations List \(TSOL\) 2020 – 2024 - Aussie Immigration Services®](#)
 - [The Future of Jobs Report 2023 - World Economic Forum](#)
 - [University-Industry Collaboration in Teaching and Learning Review – Australian Government, Department of Education](#)
 - [VET Qualification Reform – Australian Government, Department of Employment and Workplace Relations](#)
 - [Workforce Census Key Findings Report – National Disability Services \(NDS\)](#)
 - [Workforce Challenges Reports - Pro Bono Australia](#)
 - [Working Future: The Australian Government’s White Paper on Jobs and Opportunities – Australian Government, The Treasury](#)
 - [Youth Jobs Strategy – Tasmanian Government, Department of State Growth](#)
 - [Regional Employment Projections Dashboard | Skills Tasmania](#)

Supervision and Work Placement

- [Australian Association of Social Workers \(AASW\)](#)
- [Mandatory Work Placement Guide - Human Services Skills Organisation \(HSSO\)](#)
- [Professional Support for Contemporary Practice - Australian Clinical Supervision Association \(ACSA\)](#)

Tasmanian Child and Youth Safe Organisation Information

- [Child and Youth Safe Organisations Framework – Tasmanian Government, Department of Justice](#)
- [Commission of Inquiry Reform Implementation Project – Tasmanian Council of Social Services \(TasCOSS\)](#)
- [Commissioner for Children and Young People \(CCYP\)](#)

- [Office of the Independent Regulator \(OIR\)](#)

Training and Skills

- [Australian Institute of Project Management - AIPM](#)
- [Course Seeker](#)
- [Courses - TasTAFE](#)
- [Department of Employment and Workplace Relations - Australian Government](#)
- [Employers – Tasmanian Government, Skills Tasmania](#)
- [Events, training and conferences for the disability sector – National Disability Services \(NDS\)](#)
- [MicroCred Seeker \(Microcredentials Marketplace\) – Australian Government, Department of Education](#)
- [National Training Register – Australian Government](#)
- [Online microcredentials - Open Universities Australia](#)
- [Online Courses, Degrees & Subjects - Open Universities Australia](#)
- [Primary Health Tasmania Learning Hub – Primary Health Tasmania \(PHT\)](#)
- [Professional Development - Early Childhood Australia](#)
- [Professional Development – National Disability Services \(NDS\)](#)
- [Regional Jobs Hub - Jobs Tasmania](#)
- [Resources and Support – Australian Government, Department of Employment and Workplace Relations](#)
- [RTO search – Australian Government, training.gov.au](#)
- [Short courses - University of Tasmania](#)
- [Short Courses & Qualifications - AIM Education & Training](#)
- [Supporting Business in Tasmania – Tasmanian Chamber of Commerce and Industry \(TCCI\)](#)
- [Tasmanian Training Consortium](#)
- [Training - Migrant Resource Centre Tasmania](#)
- [What's On – Aged and Community Care Providers Association \(ACCPA\)](#)
- [Workforce Hub – National Disability Services \(NDS\)](#)

Volunteer Support and Training

- [Support and training for aged care volunteers - Australian Government, Department of Health and Aged Care](#)
- [Volunteering Tasmania](#)

Workforce Development - Strategies and Opportunities

- [Community Services and Health – Tasmanian Government, Skills Tasmania](#)
- [Confronting the Challenge – The future care and support workforce Tasmania November 2022 – Human Services Skills Organisation \(HSSO\)](#)
- [Employment Facilitator - Hobart and Southern Tasmania – Australian Government, Department of Workplace Relations](#)
- [Employment Facilitator - North and North West Tasmania – Australian Government, Department of Workplace Relations](#)
- [EYSAC - The Early Years & School Age Sectors Workforce Strategy Tasmania – Tasmanian Government, Education and Care](#)
- [Multicultural Employment Project - Multicultural Council of Tasmania \(MCOT\)](#)
- [National AOD Workforce Development Strategy – Primary Health Tasmania](#)
- [NDS Customised Employment Project – National Disability Services \(NDS\)](#)
- [Shaping Our Future: Complementary New and Enhanced Workforce Initiatives Summary – National Children’s Education and Care Workforce Strategy](#)
- [Specialist Homelessness Sector Workforce Development Strategy \(2020 – 2025\) – council to homeless persons \(chp\)](#)
- [Strengthening Communities of Care: A Strategy to Build the Capacity and Capability of all Tasmanians in Palliative Care - Palliative Care Tasmania](#)
- [Tasmanian Community Services Industry Plan \(2021-31\) – Tasmanian Council of Social Services \(TasCOSS\)](#)
- [Tasmanian Youth Sector Workforce Development Project - Identifying Workforce Needs - YNOT](#)
- [The Allied Health Disability Workforce Strategy and Action Plan \(June 2018\) – National Disability Services \(NDS\)](#)
- [Workforce - Mental Health Council of Tasmania \(MHCT\)](#)

Workplace Health and Safety

- [Safe Work Australia](#)
- [WorkCover Board Tasmania](#)
- [WorkSafe Tasmania](#)

Workplace Mental Health Training and Support

- [Appropriate Workplace Behaviour with Respect@Work – The Inclusion Program](#)
- [Changing work design to improve mental health in the Healthcare and Social Assistance industry – Centre for Transformative Work Design](#)
- [CORES \(Community Owned Response to Eliminating Suicide\) Australia Program](#)
- [The Resilience Project](#)
- [Thrive At Work - Workplace Wellbeing Initiative](#)
- [Workplace programs & services - Black Dog Institute](#)
- [Workplaces - Mental Health First Aid Australia](#)