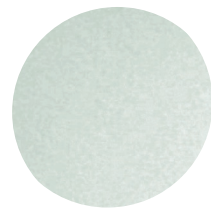


2005

annual report

Tasmanian Council of Social Service Inc.



Annual Report 2005

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From the President

The work of TasCOSS is driven by a set of shared values and beliefs, where we are working to represent and uphold the interests of low income and disadvantaged people in Tasmania.

Over the past year I am pleased to report that the increasing profile and influence of TasCOSS has continued to deliver improved Tasmanian policy outcomes for low income people in our state. We are providing leadership in shaping community opinion, advocating for change and providing strategic advice to government and other bodies. Through our CEO we have excellent linkages with key stakeholders across government, community and business sectors.

Increasingly TasCOSS policy views and involvement have been sought on a range of important social issues – namely housing, mental health, family support, disability services, sexual assault services, justice and consumer affairs and community sector workforce development to name but a few. This work, along with increased consultation and contact with members puts TasCOSS in a very strong position for seeking results in areas where policy is still not

having an effective impact for our constituents.

Members are seeking increased support around governance, management and development issues, and one which the Board committed additional resources for the reporting period. We have improved our communication with members, which will be an ongoing priority to ensure that we are a key contributor to ensuring a strong and resilient sector.

I believe that the stronger voice of TasCOSS as the leading peak body in the community sector provides a very strong basis for the Board to work with members and the Social Policy Council to review and build new goals and strategies that will assist the achievement of our mission. Finite resources will be a factor in the extent to which we can commit to increasing our participation in social policy review, reform and development– across an ever increasing breadth of policy. We are seeking a dialogue with government on ensuring

that we have resources to deliver on the ever increasing call on our core work.

Over the past twelve months we have actively collaborated with other organisations in areas such as the Disability Coalition on Unmet Need, Betfair and Liquor Licensing, as well as continuing our strong collaborative work with Centrelink, Tasmania Together and a range of state and federal government departments. This strengthened sense of collaborative work with all levels of government continues to place us in an influential position in the formulation of effective social and public policy solutions. The increasing profile and work with the non-DHHS government departments is testimony of this strength and influence.

In an environment of significant social, economic and political change it is important that we consider the work of TasCOSS in this broader context. We know that these are times of significant economic



prosperity, but we also know that these are times of significant challenge to those Tasmanians and indeed Australians on low incomes. There is still a sense that our basic income structures, taxation system and government policy in these areas are inadequate to meet the needs of those individuals, families and communities who are homeless, unemployed, unwell and living in extreme social isolation. Importantly we have engaged in debate with Government in relation to government debt, state based taxation and revenue structures and ways in which services and funds are allocated throughout the state. It is unacceptable for example that so many Tasmanians still do not have access to a home, a dentist or the basic resources they need to feed and clothe their families and to participate actively in society. The Tasmanian Government needs to maintain the appropriate balance between revenue, taxation relief and social spending in order to ensure that all Tasmanians have the opportunities they deserve.

Last year I reported that the Board would be embarking on a development and review program, which included consolidating our representative structures and seeking improvements in the way the organisation is managed at a strategic level. We have made ground in this area, and have sought to review and improve our approach to governance. Areas for improvement were identified and will be progressively worked on over the coming period – in the area of risk, policy strategy and ensuring we capture and represent the views of all Tasmanians.

My formal record of thanks and acknowledgement are to:

- Mat Rowell, our CEO for his strong leadership and commitment to the work of TasCOSS, and his approach to working cooperatively with our national peak ACOSS, in supporting its work on national policy that affects Tasmanians on a daily basis.

- TasCOSS staff and their own partners and families who have been supportive during a year of high work loads and with significant results being achieved.
- Members, partners and supporters who have been prepared to work with us.
- Government and all sides of politics with whom we have strong and effective relationships which is critical to our work.
- Board members who have given additional time over the year to support our small and dedicated secretariat. During the past year, Chris Jones from Anglicare left the TasCOSS Board after several years of dedicated service as a board member and Treasurer. We thank him for his contribution over this time.

I commend this annual report to you as a record of our achievements and our vision being realized over the past year.

Sue Ham,
President

From the CEO

I am both pleased and proud to present to you my second Annual Report as CEO of the Tasmanian Council of Social Service.

It is once again well worth visiting our achievements over the past twelve months, but also to look at some of the challenges our organisations and those we serve are facing in the coming year. TasCOSS has continued to actively work towards alleviating poverty and disadvantage for over 43 years now, and in looking at our achievements it is clear that this is certainly not all in vain. It does seem at times though that with every achievement comes a new challenge, and the past twelve months have demonstrated this clearly.

It is pertinent to remind ourselves of why as a peak council we exist, and to what end do we write policy, lobby government and government agencies, bring together community organisations, support our peak bodies, and speak publicly about the range of issues on which our views are constantly sought. The reason has to be, on every occasion, that it is in order to attempt to reduce inequality, for all Tasmanians. It is actually a very privileged position to be in as an organisation, to

be able to attempt to and at times achieve, changes in public and social policy which genuinely assist our most vulnerable and disadvantaged community members.

Our Budget Priority Statement again made up a major piece of work in the office, but also provides our major policy platform document for the year. We must be getting the mix of lobbying and working together with government right, as the number of recommendations made in our BPS this last year which have been taken up either in part or fully by government continues to grow. You will remember the lengthy document with almost 70 recommendations to government, and I am pleased to report that over 50% of those recommendations were taken on board by government in some way. This is an increase from less than 30% the year before.

The quality of information we get from our members and other community

organisations, which drives the content of the BPS is clearly very valuable to government in the formation of their state budget.

The State budget this year delivered a number of significant increases in public spending in areas we have all been calling for, such as disability and mental health services, community sector indexation, and employment, education and training programs. We were shocked that there was no commitment to Stage 2 of the Affordable Housing Strategy, but we wait news of that in the coming months. The Federal Budget offered even greater concern with the harsh welfare to work measures announced, specifically in diverting single parents and people with disabilities to the lower level of payment on Newstart Allowance. With ACOSS we have put a lot of energy into lobbying on this important issue, and appreciate your support in this call.

So too, with the corporate sector, we have had some



success. We have lobbied for changes to regulations in relation to Aurora Pay as You Go Meters with some success. But our biggest success was in negotiating with Aurora to formally exclude all concession card holders from the impact of their new Late Payment Fee. This was an important acknowledgement of the nature of our concerns, and complemented the \$100,000 per annum they have committed to the emergency relief sector to alleviate hardship related to energy bills.

The next twelve months will bring significant challenges for the community sector in Tasmania. With more and more funds being directed into our sector, organisations are facing more complex situations in relation to governance, compliance, growth and change, and workforce shortages. We will be working with you to develop a development unit to assist you in this period of change and in the formation of an industry plan for the sector.

In terms of social policy, the next twelve months will also see increasing activity in relation to welfare reform, (language which we are loath to use given what it actually means), IR changes and the likely impacts of a government controlled senate.

Social justice agenda

The Tasmanian Social Policy Council was overhauled over the last year and we have now in place a new council, which is working effectively in assisting TasCOSS to develop policy positions in a range of areas. We were delighted the membership endorsed formalizing the TSPC by having it placed within the Constitution and are now looking to fill what few vacancies are left on the council. These members provide insight, ask questions and assist us in formulating social policy responses to a range of issues, and are therefore invaluable for our organisation, and I thank all members, past and present for their contribution.

Sector development

As I mentioned above, a key area of activity for us in the coming year, but also over the past year is in developing a Community Sector Industry Development Unit. This has commenced in the past year through our Sustainable Organisations Project, where we have started to assist organisations through a help desk arrangement, in sharing resources, in running a Seminar Series, and in developing a consultants register. We have also convened the Peaks Council, which will be the sister body to the Tasmanian Social Policy Council, but with an emphasis on Community Sector Industry Policy and planning. With the number of working parties we currently sit on with DHHS through the Agency Sector Forum in this area, we are assisting them to realize that for our sector to perform at the level they (and we) wish us to that strategic thinking and planning are important. We are currently doing work on training needs analysis, good governance, review and evaluation and in workforce development

issues. All of which sit within our sector development area. This works sits alongside the communication function we fulfill between our sector and DHHS, and between our sector and Centrelink, and we will continue to facilitate these structures and mechanisms.

In this new federal environment, our relationship with ACOSS and with the COSS network nationally is of vital importance. The COSS network, and the community sector nationally doesn't have the resources available to it which the union movement have for the IR campaign for example, so our continued support of and engagement in the work being done in relation to the proposed welfare to work initiatives is vital. It is a new era on this front, and the full cooperation of the COSS movement is required to mobilise the numbers of supporters we need to inform government of the negative potential impacts of any policies they introduce, particularly in this area. I continue to represent TasCOSS at national COSS Directors/ CEO meetings, and our President, Sue Ham, continues to well represent us as national Vice President of ACOSS.

In the 19 months I have been ED and now CEO of TasCOSS, there have also been some internal changes and improvements which have allowed us to continue to respond to these policy developments. In such a small team, staff turnover is

often felt quite hardly but a core TasCOSS team exists, who without the organisation would not be so effective. We have made significant changes to our reporting to the board processes, completely revamped our internal policies and procedures and have just reviewed our operational plan for the next year. We are aiming at continuing to lead the sector by practicing best practice in governance, management and organisational change. We continue to look for opportunities to build our membership base, and in the past twelve months had an almost 40 % increase in membership. As our membership grows, so too does our voice and ability to represent well, as does our ability to provide specific services and opportunities to member organisations.

Key to ensuring that we have the capacity to be able to do this work are the resources we need to survive. Whilst we haven't yet secured any major increases in funding, the financial reports presented in this annual report indicate that we are in a strong position. We continue to rely on our small but essential core grant, and a number of projects which support the mission of the organisation. We are currently working on a resource mobilization plan which if successful will see us with the resources we need to respond to the needs of the community sector and to

the needs of the social policy agenda that government requires us to participate in.

Whilst the balance sheet looks slightly less healthy than last year, we still finish the year with a reasonable accumulated surplus, which during the financial year the board chose to re-invest some of back into the sector, and this allowed us to commence self-funding the Sustainable Organisations Project. We are in good stead for the coming year with more rigorous and meaningful financial reporting to the board now in place.

The organisation survives and thrives and enjoys the reputation it does because of the committed and dedicated team who continue to provide more than they are required to. David Owen, Kath McLean, Lynne Browning who have been with us since I started. Val Kitchener who sadly has left us recently, Luke Martin, Jess Prins who whilst relatively new are all essential elements to our success.

Finally thanks to the board of management, the President Sue Ham for her support and dedication, volunteers who have worked with us and to the member organisations who have provided us with essential contributions on a daily basis over the past twelve months.

Mat Rowell,
Chief Executive Officer

Profile

The Tasmanian Council of Social Service is the peak industry body for the community welfare sector in Tasmania.

Our Mission

To provide a voice for Tasmanians affected by poverty and inequality and to act as the peak council for the community sector organisations that serve, support and work for these Tasmanians.

Our Vision

A strong organisation providing leadership in the community for a fair, just and inclusive Tasmania.

Our Values

- The rights of all Tasmanians to opportunity, justice and equity
- Policy solutions that are socially and economically sustainable
- The experience and talents of people affected by poverty and inequality,
- The passion and commitment of people working in the community sector
- Working collaboratively and in partnership
- A diversity of responses to the range of needs within the community

- Our independence as a non party political organisation.

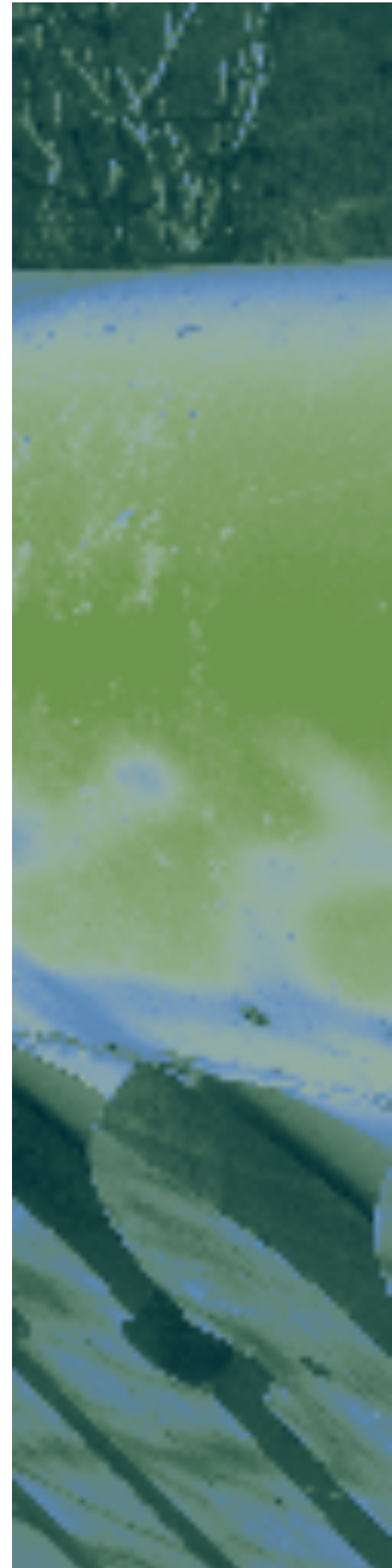
Our Main Activities

- Providing leadership and stimulating debate
- Promoting policy solutions to government and the community
- Advocating for change
- Supporting and developing the sector

How do we do this?

1. Social policy - dialogue in the public forum

The social implications of these influences are challenged and tested through collaborative and consultative relationships within the Tasmanian community - the sector, government, low income and disadvantaged Tasmanians and range of relevant stakeholders. Through this process, TasCOSS can identify the best policy solutions for sustainable positive social change.



“Life-chances not lifestyles should be priority, says TasCOSS”

- media release, 19th May 2005.

But the catalyst for this change requires whole community awareness and commitment. TasCOSS furthers this agenda by placing current social issues and recommended solutions in the public forum by stimulating debate through the general media and other forums.

2. Developing a strong sector and industry – services in the community

Whilst maintaining the social justice agenda in the public forum, TasCOSS is equally committed to strengthening non-government community services that support people living in poverty and social disadvantage. The organisation is State Government mandated to work with the sector to build on resources and structures that deliver responsive and effective services to Tasmanians in need.

3. Consultation and Collaborative structures

TasCOSS facilitates and participates in a range of collaborative structures and mechanisms as a key part of representing the sector and

in providing formal input into public and social policy. The Agency Sector Forum, the key communication and strategic forum for DHHS executives and representatives from the sector meets quarterly to look at shared issues of concern, such as workforce development, good governance, and budget priorities.

Whilst maintaining the social justice agenda in the public forum, TasCOSS is equally committed to strengthening non-government community services that support people living in poverty and social disadvantage.

A similar structure occurs with Centrelink, with meetings eight weekly to look at operational and service delivery policy and issues which the sector faces in working with Centrelink.

We also consult with members and the broader sector regularly, in person, via email and by phone on a range of issues, and for a range of submissions, and are committed to



ongoing consultation and collaboration with the sector and for the sector.

Where did we come from? – forty four years commitment to social justice

With the national social justice agenda already in motion with the establishment of the Australian Council of Social Service in 1956 and a roll out of state and territory councils in progress, it was only a matter of time before a council would also be established in Tasmania to address poverty and disadvantage.

In 1961, Tasmania joined the new national network of Councils of Social Service, and progressed the social justice agenda over the next 15 years with little funding support.

But, in 1975 TasCOSS reached a significant organisation milestone with the appointment of a paid project worker. And in recent times TasCOSS has increased its resource capacity to currently maintain a paid staff of four policy and project workers, administrative support, and an Executive Director.

The national network - a national agenda and increased need for a strong network federally

TasCOSS's role in furthering the social justice agenda goes beyond a local commitment.

TasCOSS's role in furthering the social justice agenda goes beyond a local commitment.

As part of national network, TasCOSS works with the Australian Council of Social Service to ensure local input in national decision-making processes in key policy areas.

TasCOSS's capacity to provide leadership in social policy development and support to the sector is also strengthened by its role in a national network of Councils of Social Service. The network provides opportunities for state and territory councils to learn from shared experiences in community and government relationships, policy development, organisational continuous improvement, and sector development.

2004-2005 Board Profile

Current Members

Sue Ham	President	Colony 47
Dave Willans	Vice President	Youth Network of Tasmania (PeakBody Member)
Michael Voumard	Treasurer	Individual Member
Michelle Swallow		Family Planning Tasmania (Organisation Member)
Pattie Chugg		Shelter Tasmania (Peak Body Member)
Mark Stemm		Regional Member
Marina Campbell		Individual Member
Alex Huntir		St Michaels Association (Regional Member)
Jo Flanagan		Anglicare Tasmania (Organisation Member)

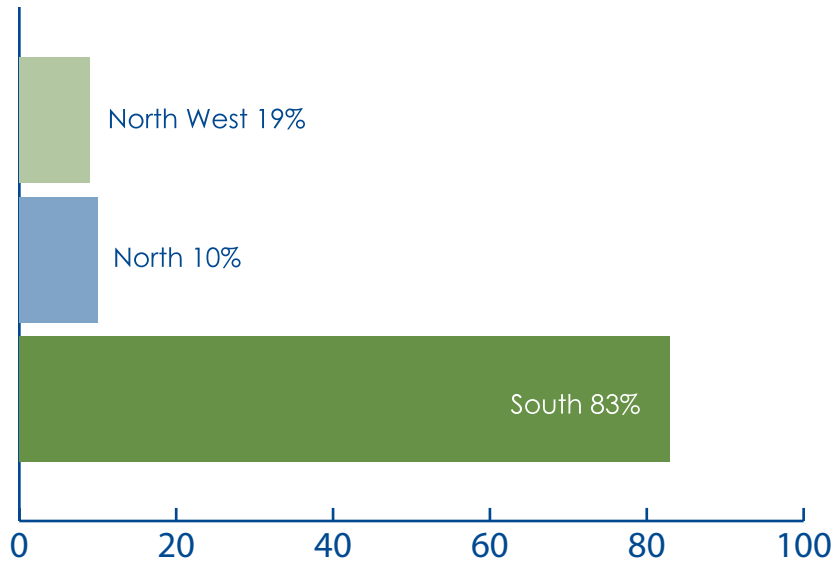
Past Board Member

Chris Jones Anglicare Tasmania – Organisation Member and past Treasurer

Attendance at Board Meetings

	<i>Meetings attended</i>	<i>Out of total number</i>
Sue Ham	7	9
Dave Willans	6	9
Michael Voumard	7	9
Michelle Swallow	7	9
Pattie Chugg	7	9
Mark Stemm	6	9
Marina Campbell	8	9
Alex Huntir	6	7
Jo Flanagan	3	4

2004-2005 Members



TasCOSS' capacity to advocate for change in social policy and in representing the needs of the community services sector and its clients is best served by a large, diverse and active membership.

Our Board and the Tasmanian Social Policy Council are both drawn from the membership and are representative of the regions, peak bodies, service delivery agencies and wide range of service types which this sector is made up of.

We experienced a significant increase in members during 2004 – 2005 and had a membership base during this year of 110. Both organisations and individuals with an interest in social justice and community services are members of TasCOSS.

2004-2005 Staff Profile

Current

Mat Rowell	CEO
David Owen	Policy Officer
Kath McLean	Policy Officer
Luke Martin	Policy Officer
Lynne Browning	Office Administrator
Jessica Prins	Administration Trainee

Past

Val Kitchener	HACC Project Officer
Mark Pegg	Communications Officer
Vince McCormack	Project Officer
Angela Maccallini	Project Officer
Helen Fielder-Gill	Project Officer

2005-2007 Tasmanian Social Policy Council Members

As at the 30th June, 2005.

Board Positions

- | | |
|-----------------|----------------------|
| 1. Sue Ham | President/Chair |
| 2. Dave Willans | Vice President/Chair |
| 3. Pattie Chugg | Board Rep |

Peak Bodies

- | | |
|---------------------|-----------------------|
| 6. Sheila Given | COTA Tas |
| 7. Glynis Flower | TACH |
| 8. Maxine Griffiths | Volunteering Tasmania |
| 9. David Clements | ATDC |

TasCOSS Member Representatives

- | | |
|-----------------------------------|----------------------------------|
| 11. Georgina McLagan | Centacare Tas |
| 12. Ronda McIntyre | Salvation Army |
| 13. Lianne Barden | The Link |
| 14. Bronwyn Charles/ Jehni Sheyan | Hobart Womens Shelter |
| 15. Jen Fitzgerald | Working Womens Centre (resigned) |
| 16. Ross Duncan | MS Society of Tas |
| 17. Ken Hardaker | Advocacy Tas |
| 18. Ann Hughes | Individual Member |
| 19. David Treanor | Kalista Ltd. |

2004-2005 Highlights & Significant Events

August/September

The Tasmanian Medicare Action Group launched their fact sheets, our Telecommunications Research Project commenced in the Huon Valley, and Vince McCormack from the Unemployed Workers Project was named a finalist in the Bulletin Magazine Smart 100 awards for his work with community enterprise development in Tasmania.

The Sustainable Organisations Project commenced and the TasCOSS Board decided upon a new structure of governance and policy development.

October

The Tasmanian government launched the Bridging the Gap reform of mental health services after much pressure from community organisations and several months of consultation and review. This provided significant additional new money to the community sector for the development of new services.

We submitted our Budget Priority Statement for the

year, actively participated in Anti-Poverty Week events and held our second annual Dorothy Pearce Address with Andrew McCallum, ACOSS President. The membership endorsed changes to our constitution at the AGM which saw a reduction in the size of the board and a formalization of the role of the Tasmanian Social Policy Council.

Social Policy Council and in a joint delegation to DHHS with TasCOSS gained financial support from the Tasmanian Government for access to all community sector workers to the Independent Social Security Handbook on-line. TasCOSS briefed for the first time the Inter-Departmental Policy Coordination Committee. The TSPC endorses its first formal policy

The TasCOSS E-News and new format newsletter hit the press to much acclaim.

The state government also announced it would supplement the increases in the Community Services Award to the sector, providing much needed funds. TasCOSS staff attended an inspiring ACOSS Congress in Alice Springs.

November

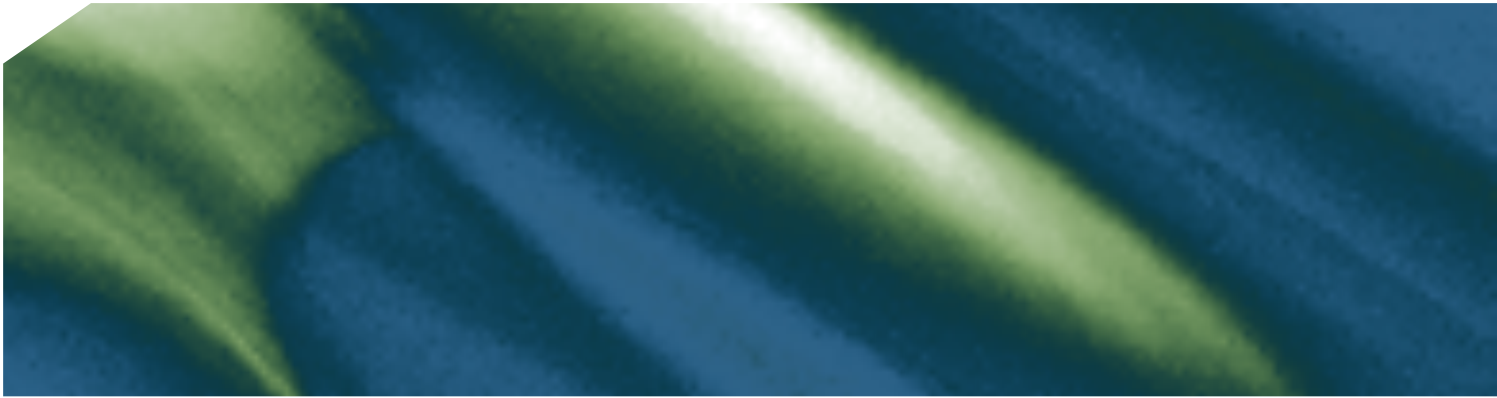
Michael Raper (National Welfare Rights Network and previous ACOSS President) addressed the Tasmanian

position paper to the TasCOSS Board, who approve and release the Gambling Policy Position Paper.

December/January

TasCOSS convenes the Disability Unmet Need Coalition in order to lobby the unmet need in disability services in the lead up to state budget.

The Tasmania Together Progress Board endorses



the Housing Affordability Benchmarks submitted by the community sector in collaboration with industry. TasCOSS has its first meeting with Premier Lennon since he took office, and the Attorney General agrees to reform the Consumer Affairs council after our persistent lobbying. TasCOSS is announced as the Industry Advisory Body to the Department of Education in the community services industry. The TasCOSS E-News and new format newsletter hit the press to much acclaim.

February

The Energy Regulator recommends that Aurora Pay as You Go Meters become subject to greater regulation as a result of our work in this area. TasCOSS staff and board representatives are enlightened at a Window on Economics forum for community sector in Melbourne and we run our first Seminar for the year on funding submissions.

March/April

In March we signed a Protocol agreement with Centrelink in relation to ongoing communication, collaboration and consultation between Centrelink and our services. The Aurora Hardship Policy is publicly launched with community sector organisations including ourselves taking credit for protecting all health care card holders from late payment

consulting community sector organisations on the likely welfare reform agenda.

May/June

May is better known as Budget Season and this year was no different. With Welfare Reform, Industrial Relations at a Commonwealth level, and the disappearance of the Affordable Housing Strategy at a state level there was much to analyse and comment on.

The Tasmanian government launched the Bridging the Gap reform of mental health services after much pressure from community organisations and several months of consultation and review.

fees, and seeing an injection of \$100,000 per annum into emergency relief programs for energy bill assistance. ACOSS visits TasCOSS with the new Director, Andrew Johnson briefing and

May and June were also the months for policy work and lobbying in relation to Sex Industry Legislation and Betfair, as well as the Affordable Housing Strategy Review announcement.



Social Policy Report

It's been an extremely busy and eventful year in social policy in Tasmania and at a national level. Many areas have already been touched on in other reports but here are a few more highlights of the social policy year that was in 2004/2005.

Federal Agenda

As with social policy reports in previous TasCOSS Annual Reports, much of our achievements in advocating for fairer, better and more just policy outcomes for low-income and disadvantaged Tasmanians at a state level, have been dampened by regressive social policy filtering through from the federal arena.

This year low-income and disadvantaged Tasmanians have copped a double whammy with the release of stinging welfare reforms aimed squarely at sole parents and people with disabilities and the proposed changes to Industrial Relations.

Welfare Reforms

The Welfare to Work Reforms announced in the May Federal Budget will result in around 5,000 Tasmanian sole parents with school aged children and people with disabilities assessed as able to work 15-hours a week, shifted off their pension payments and onto the lower rates of Newstart allowance.

The current level of Newstart allowance sits below the poverty line and was only ever designed as a short term income for people between jobs, not a base payment for disadvantaged jobseekers reentering the workforce after a prolonged absence.

The Welfare to Work reforms aim to encourage more welfare recipients that are able to work, back into the labour market. This is a goal we wholeheartedly support. What we don't support is forcing these already struggling individuals and families to live on incomes often as much as 30% less than what they currently receive until they find work.

TasCOSS has participated in the ongoing national campaign to make these important reforms fair and just for tens of thousands of low-income and disadvantaged Australians.

Industrial Relations Reforms

TasCOSS has also participated in public debate over the proposed changes to Industrial Relations announced in April. Our main concerns are with the proposal to push low-income and low-skilled workers onto Australian Workplace Agreements (AWAs) that may undercut existing levels of pay and work conditions, and the removal of unfair dismissal safeguards for workers.

TasCOSS has also participated in public debate over the proposed changes to Industrial Relations announced in April.

We are also concerned about the mooted changes to the way the minimum wage is set, as Centrelink payments are currently indexed to the minimum wage, it is important that the minimum wage continues to reflect the increased pressure on low-income and disadvantaged Australian families.

Bridging the Gap Statewide Review of Mental Health Services

Undoubtedly one of the social policy highlights of the year was the outcome of the 'Bridging the Gap' Statewide review of Mental Health Services. The State Government's initial commitment of \$45 Million over four years to overhaul services for Tasmanians with a mental illness was a long overdue recognition of the completely unsatisfactory level of services to this too-often forgotten part of the Tasmanian community.

TasCOSS was heavily involved in the Bridging the Gap review, particularly in emphasizing to government the important role non-government providers play in mental health services and the need for greater investment and support for these services.

Disability Coalition on Unmet Need

We also welcomed the extra money committed to disability services in the May 2005/06 State Budget. The \$80 million over four years was a positive

TasCOSS will continue to lobby Government to continue to invest in disability services,

outcome of a year-long campaign by TasCOSS as part of the Disability Coalition on Unmet Need to lobby for greater outcomes for disability services in Tasmania.

While the Government's funding package will help government and non-government disability services to catch-up in a number of important areas after years of neglect, the fact is that more money is needed to provide an adequate number of day support and individual support packages to meet demand. We also urgently need more group homes and respite care in this system. TasCOSS will continue to lobby Government to continue to invest in disability services, and to consider a system wide reform until the system is capable of meeting the need of all clients and their families and carers.

Gambling

Throughout 2004/05 TasCOSS and other community sector organizations continued campaigning for a more responsible public policy response to the impact of problem gambling in the Tasmanian community.

In November we launched the inaugural TasCOSS Gambling Policy Position Statement which provided a formally considered and endorsed policy to guide our deliberations with Government and the Gambling Industry over more positive social and economic outcomes for low-income and disadvantaged Tasmanians in relation to gambling.

Developed by the Gambling Subcommittee of the Tasmanian Social Policy Council (TSPC), in consultation with TasCOSS members, the Gambling Policy Position Statement contains five key recommendations:

- Pursuing community and government recognition of gambling as a public health issue;
- An immediate, rigorous and independent study to determine the social and economic impacts of poker machines on the Tasmanian community;
- Independent research to analyse the level of dependency, if any, of the State of Tasmania on gambling tax revenue;

- The re-structuring of the Tasmanian Gaming Commission so it is independent of government; and
- Independent research, evaluation and monitoring of existing and potential patient care strategies in hotels, clubs and casinos with poker machines.

The full TasCOSS Gambling Policy Position Statement can be downloaded from our website: www.tascoss.org.au

The emergence of internet betting exchanges and Betfair in public debate towards the later part of the year also kept us busy. We will continue to advocate for the interests of the Tasmanian community and Non-Government Problem-Gambling Service Providers to be fully considered by the State Government in any final decision over the potential granting of a licence to Betfair.

Children and Families

Over the past twelve months we have also participated in a review of the Family Support Services System and spent time talking with both DHHS and DPAC about the urgent need to invest heavily at the early intervention end of the family support system. This is a continuing area of priority for us in the next twelve months.

2004 Federal Election Campaign

TasCOSS advocated for positive social policy outcomes from all political parties at the October 2004 Federal Election. We joined other Tasmanian and Australian advocacy organizations in the 'Services First Campaign' to strike better outcomes in the

It is clear that there has been significant impact, without the accompanying resources for this essential sector, and we continue to auspice IWOT as a means to advocating on behalf of this sector.

Abortion Issue

The abortion issue came up again for debate at a Commonwealth level and we began to work with interested

TasCOSS advocated for positive social policy outcomes from all political parties at the October 2004 Federal Election.

areas of Telstra, Medicare and Dental Health Services from the incoming Federal Government following that election. Services First was essentially about advocating for investment in essential social and health services, rather than poorly targeted and expensive tax cuts for Australians who least need them.

Family Violence – Safe at Home

With the announcement in May 2004 of the Safe at Home program and legislation we have been keeping our eye on the impact of this new service model on the non-government community sector organisations particularly in the women's services sector.

organisations and individuals in preparation for a position. Thankfully the issue left the agenda again quickly, but highlighted for us the need to remember that even historical issues are likely to come on to the radar again, particularly in a new federal political environment.

Sex Industry Regulation

In June, TasCOSS continued its commitment to advancing progressive legislative reform by lobbying Legislative Councillors to support the State Government's legislation to regulate Tasmania's underground sex-industry.

Sex-Workers are Tasmania's most vulnerable and forgotten workers. They have basically

“We’ll sit down with TaCOSS and other non-government organisations to review how its gone...”

Premier Paul Lennon, Stateline interview 20th May, 2005

no rights or safeguards at work and are at constant risk of violence, intimidation and exploitation.

The Government’s proposed regulations would help to both ensure there were safety provisions for individuals in this industry but would also allow for Government to legitimately direct support services and resources to this vulnerable group and with some other NGOs we supported this move.

SAAP

The sector was concerned during the year about the negotiations between the State and Australian Governments in relation to the development of the SAAP IV Agreement. This was perhaps the first example over the year of the likely flavor such negotiations between the two Governments about who’s responsibility these areas are and how much each will contribute. With the Australian Government pulling back their share of the funding agreement, the Tasmanian Government has had to secure an increased share of the funding required

to ensure the SAAP system is viable. The effect of this is to create uncertainty of funding for already overwhelmed organisations in our sector who have had small contract extensions until the negotiations are resolved.

In May we responded to the release of the Federal Government’s first budget since the 2004 Federal Election.

Budget Season:

In May we responded to the release of the Federal Government’s first budget since the 2004 Federal Election. Our main interest in the budget was obviously the release of the welfare-to-work reforms and their impact on low-income and disadvantaged Tasmanians and TasCOSS made public statements in support of ACOSS’ reaction to the reforms.

May also saw Paul Lennon bring down his second State Budget as Premier and Treasurer. While we warmly welcomed long-term financial commitments to disability

and mental health services, we were disappointed by the Government’s non-commitment to Affordable Housing Strategy Stage 2. Instead the Premier committed only to a ‘review’ of the Affordable Housing Strategy. While we were disappointed by the lack of funding committed to the urgent housing issue, TasCOSS was an active participant in the Government’s review of the Affordable Housing Strategy and looks forward to the Government making a significant announcement about housing soon.

Luke Martin
Policy Officer



Strengthening **the Sector**

A maturing relationship

Last year we reported on a 'changing relationship' with our sector's primary funding body, the Tasmanian Department of Health and Human Services (DHHS). We spoke of the shift from a process emphasis to one based on issues, especially issues that related to developing the capacities of the CSO sector.

This year we are able to report that this key relationship has matured further. Important collaborative work has been initiated in the past year, with a clear focus on key industry development processes: workforce development, good governance, and quality improvement. Instead of just talking about 'partnership', we are actually doing it – working collaboratively to develop strategic approaches to the many shared concerns that governments and CSOs face in this challenging environment.

We can also point to a further development in TasCOSS's role in assisting DHHS to develop and implement key structural and policy changes. TasCOSS

representatives have played an important part in a range of reference groups (e.g., the review of Mental Health Services and the Family Support Services Program, and the ongoing monitoring of the crucially important Affordable Housing Strategy).

Industry development will become an increasingly important focus of TasCOSS's work in the coming year. We will engage in a comprehensive planning process and continue to develop resources for, and services to, our

Instead of just talking about 'partnership', we are actually doing it.

Increasingly, the issues of concern to our sector are 'cross-cutting' ones – issues that cannot be understood only in the context of a single funding program or a single Departmental division. While there are important differences in the ways in which our CSOs tackle their tasks, they have much in common. In particular, our organisations face the same ongoing challenges of strategic focus, of developing and maintaining good governance practices, of applying continuous improvement processes, and of ensuring that their workforces (paid and voluntary) have the skills and understandings required.

industry. Collaboration with government agencies will be an important focus of that work. The important collaborative work already begun on governance practice, on workforce development strategies and on quality improvement will continue. We will also be continuing to work with the Department of Premier and Cabinet, the Department of Treasury and Finance and the Department of Economic Development, all of whom have a key role in our industry development aspirations.

Community Services Award changes

The past year has been particularly significant because it marked the culmination of two years of work to bring upper levels of the Tasmanian Community Services Award (CSA) into alignment with salary levels in other states. TasCOSS played a prominent role in the work value case mounted in the Tasmanian Industrial Commission, and we were delighted that the Commission's decision confirmed what so many of us in the CSO sector had known for some time – that there had been a substantial increase in the work value contributed by our workforce in recent years. TasCOSS congratulates the unions involved in the process – especially the Australian Services Union for its lead role – and the Tasmanian Chamber of Commerce and Industry for the way important negotiation processes were conducted. It was abundantly clear that employer and employee groups alike had a shared recognition that without significant pay increases the CSO sector would face even greater difficulties in recruiting and retaining skilled staff.

Of course, changing awards without corresponding changes in the capacity of CSOs to pay for increased wage bills would represent a major challenge for our industry. We are delighted to report that the Tasmanian Government was quick to recognise this fact. The

decision by the Government to provide additional funding to DHHS to cover the impact of the award decision was a clear acknowledgement of the important role played by our industry. It should be remembered that not all state governments have demonstrated this level of understanding. We should also acknowledge the advocacy of Minister Llewellyn and his department in this process.

Disappointingly, the Australian Government has thus far failed to provide resources to CSOs that are obliged to bear the costs of the new award provisions. TasCOSS will continue to press the Australian Government on this important issue.

Looking ahead

TasCOSS looks forward to 2005-06 as a milestone year in the evolution of our sector. We will be working hard to encourage our CSOs to recognise that we are an important *industry*, not just a loose collection of organisations. We are large, growing rapidly, and having a very substantial impact on the lives of Tasmanians. To 'be the best we can be', we will need to work together to maximise opportunities for capacity development. The role of TasCOSS and other peak bodies in our industry will be crucial, and our capacity will be largely a function of the preparedness of CSOs to support us – with membership, with active participation in

our governance, our policy development and our liaison work with governments.

What will the 'hot' issues be for our industry in the coming year? Two challenges stand out above some strong contenders: governance and workforce development. All CSOs will need to enthusiastically attend to their governance structures and practices if they are to warrant continued public funding and community support. Organisations that fail to review and renew their governance practices are, put baldly, threatened species. TasCOSS will work with key funding bodies to assist our CSOs to meet this challenge. On workforce development, our industry must recognise that we will increasingly be competing with other industries for the staff (and volunteers and governing board members) that we need. Our approaches to recruitment, to training, and to the development of supportive workplace environments will need to be imaginative and coordinated. We will need to cooperate with each other and to interact more assertively with training and higher education institutions, as well as the government agencies that influence the education and training sector. It looks like an exciting year!

David Owen
Industry Policy Officer



Consumer Issues Project

The consumer issues project has continued this year and has expanded its reach to address the expanding and complex telecommunications area, as well as continuing its focus on electricity and other consumer issues, including working toward ensuring adequate representation of Tasmanian consumers' concerns. The focus continues to be on the needs of low income and disadvantaged consumers in an increasingly complex marketplace.

A second submission from TasCOSS to the State government seeking funding for a generalist non-government consumer information and advocacy organisation for Tasmania was unsuccessful, and we have had to accept that this is currently not a priority for government. However, we have worked closely this year with the Office of Consumer Affairs and Fair Trading to ensure that consumers' voices are heard in the policy process by advocating for the establishment of a consumer

A second submission from TasCOSS to the State government seeking funding for a generalist non-government consumer information and advocacy organisation for Tasmania was unsuccessful, and we have had to accept that this is currently not a priority for government.

advisory committee to replace the long defunct Consumer Affairs Council. This will require the amendment of legislation, a proposal for which is currently before Cabinet. We meet regularly with the Director of Consumer Affairs and Fair Trading to move this proposal forward, as well as to share information and discuss a range of emerging consumer issues.

The Consumer Issues Sub-Committee of the Tasmanian Social Policy Council remains an active and engaged group that brings a range of perspectives to consumer issues while maintaining its focus on issues concerning disadvantaged and vulnerable consumers.

“ I take great note of what TasCOSS has to say on these matters..”

Premier and Treasurer Paul Lennon – ABC Radio 20th May, 2005

TasCOSS was re-appointed for a two year period from September 2004 to sit on the Australian Competition and Consumer Commission's Consumer Consultative Committee, and continues to have a representative on the Customer Consultative Committee of the Tasmanian Energy Regulator.

Electricity

The Electricity Consumer Advocates Training Project was completed in December and resulted in a small but enthusiastic group of consumer advocates being well-equipped to engage in policy and other debates on electricity issues affecting consumers. The project was well-supported by the Tasmanian electricity companies – Hydro Tasmania, Transend Networks and Aurora Energy – as well as by the Tasmanian Energy Regulator and the Office of Energy Planning. Good cooperative working relationships were established, and continue, with all participants.

We received further funding from the National Electricity Consumers Advocacy Panel to continue our advocacy

work on electricity issues throughout 2005. The grant allows one day a week salary and other costs for a policy officer to engage in issues of concern to Tasmanian electricity consumers. It allows us to participate and provide a Tasmanian presence in the national network of electricity consumer advocates, and to consult with local consumers and make submissions on rapidly evolving National Electricity Market arrangements.

TasCOSS was actively involved in the development of Aurora Energy's first Hardship Policy that was launched in April this year. We not only provided Aurora with guidance on hardship issues confronting low income and disadvantaged people in Tasmania, but also met frequently with Aurora staff to discuss their approach, make suggestions and review their proposals for the policy. Along with Anglicare Tasmania and the Salvation Army, we argued for and were successful in securing exemptions from Aurora's new Late Payment Fee for pensioners, health care card holders and others who

may experience temporary hardship. This year has seen us maintain a dynamic, mutually beneficial and constructive relationship with Aurora Energy.

In response to the Tasmanian Energy Regulator's investigation into the Aurora Pay As You Go (APAYG) pre-payment meter system, TasCOSS made a detailed and comprehensive submission that focussed on the absence of consumer protection measures in the system compared with those available to consumers with standard 'black meters'. This led us to negotiations with Aurora on possible improvements to the system and to the introduction of several enhancements that benefit consumers, including increased emergency credit provision and a more equitable debt recovery mechanism through APAYG. As a result of his investigation, the Regulator plans to introduce an addition to the Tasmanian Electricity Code that will cover pre-payment meters and will provide for consumer protection measures. In the meantime, TasCOSS has produced



an issues paper for the community services sector titled *Why APAYG is not the best option for people living on low incomes*.

Telecommunications

With funding from the Department of Communications, Information Technology and the Arts (DoCITA) under its Consumer Representation Grants program, TasCOSS carried out a successful telecommunications consumer information and consultation project in the Huon Valley. Helen Fielder-Gill was employed to plan, run and report on consumer information sessions and consultations in the Huon region.

Helen amassed a vast amount of consumer information from the telecommunications companies, the Australian Communication Authority, the Australian Competition and Consumer Commission (ACCC) and DoCITA to distribute to consumers, and organised focus groups and individual interviews with a wide range of consumers. Many interviews were taped

with the assistance of EDGE Radio and resulted in an audio CD titled *Voices of the Huon* that comprised part of the project's final report.

The project found that, in general, telecommunications services in the Huon region were not as effective, efficient and reliable as services in the city. There were particular problems associated with internet use, access to broadband and with mobile phone services. A major issue for many consumers was the lack of accuracy of Telstra's mobile phone coverage maps. A number of consumers had bought mobile phones, including the more expensive CDMA network phones, only to find that network coverage was not available in the area they needed to use the phone. In more than one case, this caused hardship through the loss of access to employment opportunities.

Difficulties experienced by consumers were detailed in the project report that was distributed widely. They were also raised by the TasCOSS representative on the ACCC Consumer Consultative Committee and relevant

issues were discussed directly with Telstra's national Group Manager for Consumer Affairs.

This successful project took TasCOSS into new territory and highlighted to us the increasing importance of telecommunications in providing access to information, educational and employment opportunities and connections with family, friends, community and services. It also drew our attention to the increasing complexity of telecommunication technology, options and contracts, and to the traps that exist around these for consumers.

In addition, it was a brief but genuine pleasure to have Helen Fielder-Gill on the TasCOSS team.

Kath McLean
Policy Officer

Projects **Community Heritage Grant**

TasCOSS was successful this year in being awarded a grant under the National Library of Australia's Community Heritage Grant Program which aims 'to preserve and provide access to nationally significant Australian documentary heritage held by community groups across the country'. The funding allowed TasCOSS to have a significance assessment of its records and document collection carried out by a professional archivist-historian.

The project was a valuable exercise that not only highlighted to us the local and national significance of the work TasCOSS has done and continues to do, but also increased our awareness of the importance of adequately preserving, labelling, storing and providing access to the documents we produce and other records associated with our work.

As a result of the significance assessment, TasCOSS has entered into an agreement with the Archives Office of Tasmania to deposit past documents and records with that Office to ensure their long-term preservation and to

allow public access, where appropriate. In addition, we have sought another grant under this program to fund the purchase of acid-free

The next step for TasCOSS is to have a history of the organisation written.

storage boxes and to provide for staff time to sort and pack the boxes for transfer to the Archives Office.

The next step for TasCOSS is to have a history of the organisation written. TasCOSS was established in 1961 and has operated continuously since. It has been active in a wide range of social policy issues and has collaborated constructively with the sector in addressing the causes and effects of poverty and hardship in Tasmania. We are currently seeking funds to engage a professional consultant to research and write a comprehensive history of TasCOSS to celebrate its 45th birthday in 2006.

TasCOSS would like to encourage other community sector organisations in Tasmania to apply for Community Heritage Grants which are offered annually, and to use this grants program to preserve and provide access to those significant records and documents that are stored in odd places around their offices, buildings and in workers' homes. Having access to the history of our sector allows us to learn from the past in order to better understand ourselves, the work that we do and the world we live in – and to help us shape a more equitable and positive future.

Kath McLean
Policy Officer



Projects **Home and Community Care (HACC) Consultation**

On 30 June 2005, TasCOSS submitted to Department of Health and Human Services the fourth annual report on the Home and Community Care Consumer (HACC) Consultation Project. The Project focused on the needs of frail aged people from culturally and linguistically diverse (CALD) backgrounds. We were able to consult with 172 people from at least 20 different language and cultural groups in the course of the Project.

The key finding from the consultations is that people from CALD backgrounds in Tasmania have a very low level of knowledge and understanding of services available to them through the HACC program. Many expressed a need for services that are currently available and many were simply not aware of the HACC program and its objectives. High on our list of recommendations, therefore is that:

- A concerted effort be made to get information about HACC services out to CALD consumers and potential consumers; and
- Mechanisms be established to ensure both the

coordination of services to CALD people and ongoing input from CALD community representatives into the HACC planning process.

The consultations highlighted some common themes. The report concluded that there is significant unmet demand for existing and new services types, for longer periods of service (for instance, more than one hour per week or fortnight) and for more flexible service delivery times, including after hours and weekend services. In addition, it appears that migrants are under represented in the HACC program in comparison with the general population in Tasmania.

Other common themes were

- Language barriers to receiving information and making needs heard;
- Issues with access to and using interpreters;
- Language attrition as people age (that is, reversion to one's original language and loss of second language skills);

- Difficulties using telephone technology to access Government and other services and information;
- Cultural issues such as a reluctance to seek help from outside of the family and community or to request assistance, except in emergencies;
- The importance of services and service providers being culturally appropriate and sensitive to cultural differences;
- Financial stress associated with maintaining connections to family and friends in their 'home' countries;
- The effect on ongoing health and well-being of hardship and trauma experienced during World War II in Europe;
- The ageing of many carers within CALD communities.

The HACC Consumer Consultation Project Report can be downloaded from the TasCOSS website.

Val Kitchener
Project Officer

TAMMISILAI COURT CASE #1111/2024 SUB

EXERCISE STATEMENT

The undersigned has examined the financial records of the respondent and is satisfied that the respondent's financial records should be prepared in accordance with the accounting policies outlined in the financial statements.

In the course of the examination, the following issues were noted:

1. There is a discrepancy in the financial records of the respondent, specifically in the accounts receivable, which may affect its performance for the period ended 31st March 2024.
2. At the date of this statement, there are reasonable grounds to believe that the respondent's assets may not be able to pay its liabilities when they fall due.

This statement is made in accordance with a resolution of the Chairman and is signed on behalf of the Committee by:


David A. Thomas


David A. Thomas

David A. Thomas CH, of Tamisilai 2024


PRESIDENT


TAMISILAI

Statement of Financial Position as at 30 June 2005

2003/2004	Notes	2004/2005
ACCUMULATED FUNDS		
160,025	Retained Earnings	100,756
1,920	Reserve for Future Expenditure	0
<u>161,945</u>	ACCUMULATED FUNDS	<u>100,756</u>
	represented by:	
ASSETS		
Current Assets		
224,517	Cash at Bank	124,025
10,636	Accounts/Grants Receivable	26,299
750	Cash on Hand	772
1,920	Prepaid Expenses	0
<u>237,823</u>	TOTAL CURRENT ASSETS	<u>151,096</u>
Non-current Assets		
77,569	Furniture & Equipment	91,915
<u>-56,653</u>	<u>Less Accumulated Depreciation</u>	<u>-68,887</u>
20,916	Total Furniture & Equipment	23,028
21,421	Motor Vehicles	26,093
<u>-6,549</u>	<u>Less Accumulated Depreciation</u>	<u>-272</u>
14,872		25,821
<u>35,788</u>	Total Fixed Assets	<u>48,850</u>
<u>273,611</u>	TOTAL ASSETS	<u>199,946</u>
LIABILITIES		
11,268	Annual Leave Provision	19,062
0	LSL Provision	4,760
12,021	Cover for Leave Provision	8,652
14,092	Accounts Payable	4,706
0	Provision for future expenses	396
75,441	Unspent Funds Carried Forward	49,125
1	PAYG Tax Payable	6,986
-1,157	Net GST Tax Liability	5,502
<u>111,666</u>	TOTAL LIABILITIES	<u>99,189</u>
<u>161,945</u>	Net Assets	<u>100,756</u>

Statement of Income & Expenditure for the year ended 30th June 2005

2003/2004		Notes	2004/2005
	INCOME		
20,745	Net Movement in Unexpended Grant	3	26,317
325,983	Grants Received		331,860
22,238	Conference Registrations		0
20,508	Management Fees		36,988
20,622	Membership Subscriptions		18,039
14,217	Sponsorships		5,091
22,395	Miscellaneous Income		21,548
0	Gain on disposal of assets		3,147
<u>446,708</u>	TOTAL INCOME		<u>442,989</u>
	EXPENSES		
10,629	Advertising & Publication Expenses		2,583
1,889	Affiliations		3,988
0	Board Development		3,696
3,751	Board/AGM Expenses		4,685
1,803	Catering & Meals		9,999
27,713	Consultation Expenses		0
837	Cover for leave Expense		3,185
13,261	Depreciation		16,433
5,166	Equipment Rental		0
472	GA Expenses		0
1,712	M. Vehicle Costs		3,949
59,441	Overheads		104,195
4,000	Project Evaluation		0
244,291	Salaries		272,640
27,087	Salary on costs		40,223
6,221	Seminar Expenses		2,826
3,325	Sitting Fees		0
6,170	Sponsorships & Donations		5,688
2,662	Staff Development		8,314
3,795	Subscriptions		2,396
1,772	Venue Hire		19,379
<u>357,017</u>	TOTAL EXPENSES		<u>504,178</u>
<u>20,715</u>	OPERATING SURPLUS/DEFICIT	4	<u>-61,189</u>
141,230	OPENING RETAINED EARNINGS		161,944
<u>141,230</u>	CLOSING RETAINED EARNINGS		<u>100,755</u>

Notes to and Forming Part of the Financial Statements

Note 1 Statement of Accounting Policies

These financial statements are a special purpose financial report prepared for use by directors and the members of the Association. The directors have determined that the Association is not a reporting entity.

The financial statements have been prepared in accordance with the requirements of the following Australian Accounting Standards and other mandatory professional reporting requirements:

AAS 5 - Materiality

AAS 6 - Accounting Policies

AAS 8 - Events Occurring after Reporting Date

No other applicable Accounting Standards or mandatory professional reporting requirements have been applied.

The financial statements have been prepared on an accruals basis. They are based on historic costs and do not take into account changing money values or current valuations of non-current assets.

Certain of the prior year figures have been restated to conform with the current year presentation.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these financial statements:

Income Tax

The Association has been assessed by the Australian Taxation Office (March 2000) as an Income Tax Exempt Charity (ITEC) under Section 50-5 of the Income Tax Assessment Act 1997.

Property, Plant & Equipment

Property, plant and equipment are included at cost. All assets, are depreciated on a prime cost method over their useful lives.

These financial statements are a special purpose financial report prepared for use by directors and the members of the Association. The directors have determined that the Association is not a reporting entity.

2003/2004				2004/2005
	0	Electricity Consumer Project	a	14,068
	43	HACC Consumer Consultation Project	b	35,056
	<u>43</u>			<u>49,125</u>
a Funds brought forward			0	
Income			19,148	
Expenditure			<u>5,080</u>	
Unspent funds carried forward			14,068	
b Funds brought forward			43	
Income			80,489	
Expenditure			<u>45,476</u>	
Unspent funds carried forward			35,056	

Note 3 Net Movement in Unexpended Grants

IncludRefers to projects completed in 2004/2005 surplus/deficits transferred to core operations.

	2003/2004			2004/2005
	11,064	Electricity Training Project	a	1,333
	0	National Heritage Grant	b	341
	29,741	Just Jobs Conference	c	-899
	<u>34,593</u>	Unemployed Workers Network	d	<u>13,660</u>
	75,398			14,436
a Funds brought forward			11,064	
Income			5,000	
Expenditure			<u>14,731</u>	
Surplus/Deficit transferred			1,333	
b Funds brought forward			0	
Income			4000	
Expenditure			<u>3659</u>	
Surplus/Deficit transferred			341	
c Funds brought forward			29,740	
Income			-38	
Expenditure			<u>30,601</u>	
Surplus/Deficit transferred			-899	
d Funds brought forward			34,593	
Income			0	
Expenditure			<u>20,932</u>	
Surplus/Deficit transferred			13,660	

Note 4 Community Sector Development Funding

In August 2004, by resolution of the TasCOSS Board, it was agreed that TasCoss would fund Community Sector Development from core operations up to \$20,000 of which \$9,284 has been expended.

MEMBERSHIP LIST (2011-2012)

To the members of the Transition Council of Social Services Inc.

2011

We have audited the financial statements, being a special purpose financial report of the Transition Council of Social Services Inc. for the year ended 31st June 2011. The financial statements comprise: Management's representation on the financial report and the verification that the financial report is prepared in accordance with the financial statements which form part of the financial report, an appropriate summary of the resolutions of the Transition Council of Social Services Inc. and an appropriate summary of the resolutions of the members. We have audited an appropriate summary of the financial report to determine if it is prepared in accordance with the financial statements of Social Services Inc. The audit is prepared on the basis of the accounting policies used and an appropriate summary of the resolutions.

The financial report is prepared in accordance with the purpose of fulfilling the requirements of **Insurance** financial reporting requirements under the relevant legislation. It is not a statement of financial position. The summary of the financial report is subject to change in any period after the financial statements are prepared and the financial statements are prepared.

We would like to thank the members of the Transition Council of Social Services Inc. for their support and assistance in the preparation of the financial report. The financial report is prepared in accordance with the requirements of the financial report prepared under the relevant legislation. The financial report is prepared in accordance with the requirements of the financial report prepared under the relevant legislation. The financial report is prepared in accordance with the requirements of the financial report prepared under the relevant legislation.

2010/2011

We have audited the financial statements, being a special purpose financial report of the Transition Council of Social Services Inc. for the year ended 31st June 2010.

2009/2010

We have audited the financial statements, being a special purpose financial report of the Transition Council of Social Services Inc. for the year ended 31st June 2009. The financial report is prepared in accordance with the requirements of the financial report prepared under the relevant legislation. The financial report is prepared in accordance with the requirements of the financial report prepared under the relevant legislation.

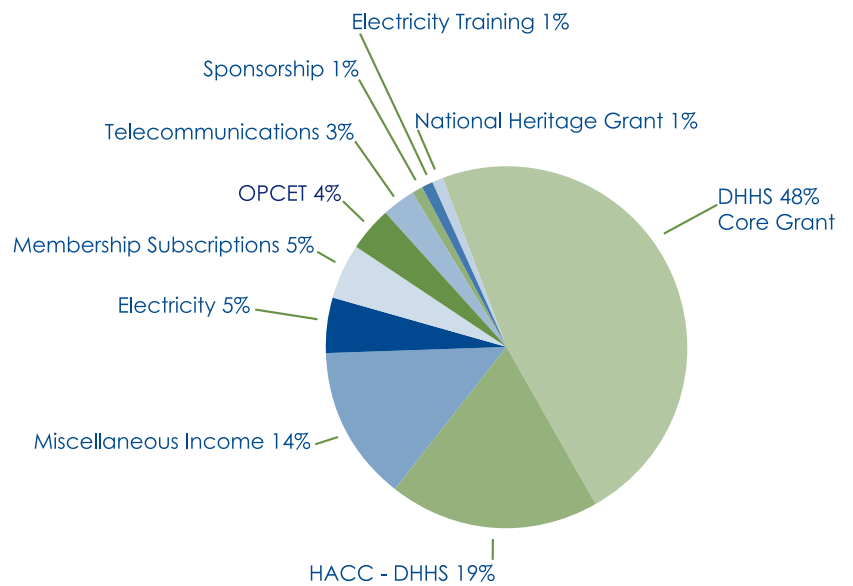


Michael J. O'Brien
Chartered Accountant
Chartered Accountant
Chartered Accountant

Dated: 27 September 2011
Signed: Michael J. O'Brien
Chartered Accountant

Funding and Resources

As with previous years, we rely heavily on our core grant from DHHS, but our reliance on this as a percentage of our overall income has reduced. In the past financial year, our core grant made up only 48% of our income, with a range of projects, short term contracts and other grants making up the remainder. Membership subscriptions remain at 5%, something which we need to attend to in the coming year. Whilst the projects which we undertake are important, they are also resource intensive, but do provide some support back into the infrastructure of the organisation, and give us a diversity in our work. We are also supported by pro bono services and direct sponsorship from a range of corporate supporters who this year included HESTA, New Print, Aurora, and Murdoch Clarke Barristers and Solicitors.



Murdoch Clarke
Barristers & Solicitors





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