



The Future of Tasmania's Community Services Industry – a 10-year Plan

DECEMBER 3-4 • 2018

BLUNDSTONE ARENA FUNCTION CENTRE,
BELLERIVE

Tasmanian Community Services Industry Plan

More than 10,000 Tasmanians work in the community sector, accounting for nearly 4% of the State's total workforce. Although community service workers often fly under the radar in our towns and cities, we are everywhere — working to enrich the lives of Tasmanians who need us. The Tasmanian Government has provided funding for development of a comprehensive industry plan that will assist our sector to take control of its future in our State.

What will Community Services Industry Planning Achieve?

Industry planning for the next 10 years will:

- Set a future vision for community services in Tasmania,
- Take account of economic, technological and social shifts that will impact service delivery in the future,
- Move the current system towards a coordinated, person-centered experience of community services, and;
- Provide a unifying, longer term plan to support the industry.

Symposium Workshops

The Industry Plan will provide the Government and community sector with a framework for a more coordinated approach that ensures the Tasmania community sector remains strong and sustainable and that all Tasmanians including those facing vulnerability and disadvantage have access to the community services that they require.

It is critical that the priorities for the Industry Plan reflect the views of all stakeholders in the Tasmanian community sector and the communities that it serves, based on feedback from sector representatives the main themes for the Symposium Workshops are:

- Workforce Development
- Sector/ Organisational Viability
- Governance and Leadership
- Person-Centered Approach, Place-Based Service

USEFUL INFORMATION

WiFi Network – Blundstone Arena Function Centre

Password – Blundstone

KYM GOODES

Tasmanian Council of Social Services

(TasCOSS)

Currently the CEO of TasCOSS, Kym works to challenge and change the systems, behaviours and attitudes that lead to inequality and disadvantage. A recognised leader and change maker, Kym works to advocate on behalf of Tasmanians to ensure everyone has the opportunity to live a good life in this beautiful island state.

Kym's background is in public policy development with high level experience in project management, research, strategy development and planning for clients in the community services, health and education sectors in conjunction with private sector clients.

Kym's experience and expertise is in bridging the gap between policy development and program implementation on the ground.



GINNA WEBSTER

Communities Tasmania

Ginna is the inaugural Secretary of the Department of Communities Tasmania, which commenced on 1 July 2018.

Communities Tasmania provides opportunities for all Tasmanians to participate in community life, sport and recreation; supports, protects and nurtures vulnerable children, young people and their families; delivers and facilitates specialist disability services; and provides services to support social and affordable housing.

Prior to this role Ginna was Deputy Secretary – Children and Youth Services in the Department of Health and Human Services. Ginna spent 15 years in the Tasmanian Department of Justice and from 1984 to 2002 Ginna worked for the Australian Customs Service.

Ginna is passionate about leadership, particularly in the public sector.



EMMA KING

Victorian Council of Social Service (VCOSS)

Emma King joined VCOSS as CEO in 2013, providing a strong voice of leadership and advocacy on social justice issues for the community sector.

She was previously CEO of the Early Learning Association Australia (formerly Kindergarten Parents Victoria) with an extensive background in the public sector and in workforce and education issues. Her qualifications include a Masters in Industrial and Employee Relations, a Graduate Diploma of Education and a Bachelor of Arts.

Emma is Chair of the Future Social Service Institute and sits on a number of committees and advisory groups. She is a regular commentator on social affairs and justice issues.



DAVID HAYWARD

Royal Melbourne Institute of Technology (RMIT)
& Future Social Service Institute (FSSI)

Professor Hayward is Professor of Public Policy and Director of the Future Social Service Institute (FSSI), a collaboration between RMIT, VCOSS and the Victorian Government, working to put Victoria in the box seat ahead of significant change in the delivery of social service. He is a former Dean of School at RMIT University (2004-2016).

David is on multiple state government appointed committees associated with the roll-out of the National Disability Insurance Scheme and the recommendations of the Victorian Royal Commission into Family Violence. David is a life member of VCOSS and in 2015 was invited to become a seconded member of its governing board. His research interest is the funding of social policy, with a particular focus on the States.



TIM COX

Master of Ceremonies (MC)

Tim has a way with words: on stage, behind a microphone, in front of crowds and pushing a pen. 24 years of national radio presenting means he is well known and highly regarded across the country.

Tim is a highly-experienced events convenor and master of ceremonies, pundit, speaker, interviewer, and adviser. He brings any sized event to life with a mix of entertainment, information and a keen eye on the clock.



TANÉ HUNTER

Future Crunch

Tané is a cancer researcher, bioinformatician and science communicator. The co-founder of Future Crunch and Lighthouse Data Science, Tané's interests lie in medical genomics, big data, and evolutionary biology.

He completed a Masters in Bioinformatics at the University of Melbourne in 2013 and has worked for the Royal Children's Hospital diagnosing rare genetic diseases in children. Tané is currently completing his PhD at the Peter MacCallum Cancer Centre in Melbourne.



MICHELLE SWALLOW

Leadership and Change Consultants Pty Ltd

Michelle is a Fellow of the Australian Institute of Company Directors, a graduate of the Tasmanian Leaders Program, has a Bachelor of Social Work, studied at the London Business School in Negotiating and Influencing.

She is a highly experienced director, facilitator, coach and change manager, and is currently Director of Leadership and Change Consultants Pty Ltd. She has built her consulting work on her ability to work with a diverse group of people, concepts, communities and organisations.





SYMPOSIUM PROGRAM: DAY 1

11:30 - 12:00

Registration Opens
Lunch on Arrival

12:00 - 12:20

Welcome to Country
Tim Cox (MC)
Kym Goodes & Ginna Webster

12:20 - 13:30

Future Crunch
Tané Hunter

13:30 - 15:15

Workshops

15:25 - 15:45

The Hon Roger Jaensch
Minister for Human Services

15:45 - 16:15

Emma King
David Hayward
VCOSS/RMIT Partnership

16:15 - 17:15

Partnerships

17:30 - 19:00

Networking Event: Meet the Peaks

A great opportunity to unwind and make valuable connections

Register at the [TasCOSS website](#)



SYMPOSIUM PROGRAM: DAY 2

9:00 - 9:10

Welcome Back

Tim Cox (MC)

9:10 - 9:20

Plenary and Recap

Michelle Swallow

9:20 - 12:00

Workshops

12:00 - 13:00

Lunch/TasCOSS AGM

13:00 - 13:15

The Hon Jacquie Petrusma

Minister for Disability Services &

Community Development

13:15 - 14:15

Panel

14:15 - 14:30

Closing Remarks

Kym Goodes & Ginna Webster

With thanks to the Industry Plan Steering Group:

Kym Goodes	TasCOSS
GINNA WEBSTER	Communities Tasmania
David Adams	University of Tasmania
Ros Atkinson	Youth, Family and Community Connections
Donna Bain	Self Help Workplace
Drew Beswick	Possability
David Brennan	Carers Tasmania
Connie Digolis	Peaks Network
Susan Ditter	Working it Out
Ella Dixon	Migrant Resource Centre North
Mel Gray	Department of Premier and Cabinet
Mat Healey	Communities Tasmania
John Kirwan	Royal Flying Doctors
Daryl Lamb	Anglicare
Trish Males	Industry Plan Project Manager, TasCOSS
Lucy O'Flaherty	Glenview Community Services
Jeremy Pettet	Uniting Tasmania
Lisa Schimanski	Peak Representative
Danny Sutton	Colony 47
Simone Zell	TasCOSS

A partnership between the Tasmanian Government and Community Services Sector.

